

Standard Operating Procedures for Processing Retired Pay Cases with Full Concurrent Retirement and Disability Pay (CRDP) Eligibility

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## **1. Purpose**

This document establishes standard operating procedures for cases in which a Veteran is eligible for retired pay and full CRDP. The goal is to establish correctly paid compensation and retired pay accounts in the least number of manual actions.

Full CRDP eligible Veterans retired based on length of service, not disability, and are rated 50% or greater from January 1, 2014, or are rated 100% or unemployable (IU) from January 1, 2005.

[M21-1 III.v.5.B.1.d](#) is not applicable to these cases, and an Audit Error Worksheet (AEW) will not be necessary in order to release compensation based on full CRDP eligibility.

These procedures use the most current data to which VBA employees have access in order to review for payment of compensation based on full CRDP eligibility, namely the Veterans Information Solution (VIS) and the Defense Finance and Accounting Service (DFAS) Retired and Casualty Pay Subsystem (RCPS).

The procedures are broken down into two different categories; the first is for original payment processing, and the second is for non-original payment processing.

## **2. DFAS RCPS Data**

- a. Data from the DFAS RCPS is used with these procedures; this data is more up to date than the data in VIS, and takes precedence over the data in VIS. The DFAS RCPS only contains retired pay information for retirees of the Army, Navy, Air Force, and Marine Corps.

Data for the remaining uniformed services (Coast Guard, Public Health Service, and National Oceanic and Atmospheric Administration) may be obtained in VIS or by contacting the Coast Guard Retiree and Annuitant Service Branch (CG) at 1-800-772-8724 or 1-785-339-3415.

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- b. See the following references for information regarding access and use of RCPS:
- Contact your station's Trusted Agent for information regarding access to RCPS; access is assumed in these procedures,
  - [Hunt User's Guide](#) for information regarding use of RCPS, as found under the [Special Military Retirement Benefits](#) section of the [Compensation Service Intranet Home Page](#) under Procedures (212), and
  - the remainder of these standard operating procedures.
- c. RCPS data may also be acquired by contacting DFAS at 1-800-321-1080, 1-888-332-7411, or 216-522-5955. Data obtained in this manner must be documented on [VA Form 27-0820](#), Report of General Information, and uploaded into the Veteran's eFolder.

### **3. RCPS Use and Data Information**

- a. RCPS usage notes:
- Use the Pause/Break key to reset RCPS if/when necessary.
  - RCPS (Mech Model 2) may require periodic reentry from the Defense Information Systems Agency (DISA) Multi-Host Internet Access Portal (MIAP) if access is maintained throughout the day. Do not log out of the DISA MIAP in order to maintain access from this point.
- b. When the RCPS logon is completed, the cursor should be in the upper left hand corner. Commands are typed here.
- c. In RCPS, the HUNT command is used, along with the Veteran's social security number (SSN) and the screen name. In order to determine current monthly retired pay information, the ENTIT screen is used. To access the ENTIT screen, type the following:

HUNT(comma or space), Veteran's nine digit SSN(comma)ENTIT

Example: HUNT 999SSN999,ENTIT (then press the enter key)

- d. To access the MBRENT screen, change ENTIT to MBRENT.

Example: HUNT 999SSN999, MBRENT

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- e. To access the SCCR screen, in the upper left hand corner type SCCR followed by the Veteran's SSN with no space in between.
- Example: SCCR999SSN9999
  - Use the F3 key to exit the SCCR screen.

#### **4. Pilot Program Reporting Instructions**

For cases completed under the pilot program based on these procedures, report the following information to milpay.vbaco@va.gov after authorization of a full CRDP eligible case:

- 1) Veteran's social security number
- 2) Veteran's full name
- 3) Date claim was authorized

An Excel spreadsheet may be used to report multiple cases where this procedure was used.

#### **5. Original Payment Processing**

- If Veteran is in receipt of retired pay or potentially eligible for retired pay
  - then set the retired pay case indicator as noted under [M21-1 III.v.5.B.1.b and c](#),
  - access the Veterans Information Solution (VIS) and/or
  - DFAS RCPS.
- VIS is used exclusively for Coast Guard (CG), Public Health Service (PHS) and National Oceanic and Atmospheric Administration (NOAA) retirees, as RCPS only contains Army, Navy, Air Force and Marine Corps retiree records.
- Reserve retirees are not eligible for retired pay until age 60 or the age specified in [10 USC 12731\(f\)\(2\)](#). As the retirement date could be as early as age 50, review VIS and the DFAS RCPS for any indication of a retirement date prior to age 60. If no indication is found, do not withhold for retired pay.

<b>If ...</b>	<b>Then...</b>
VIS shows Ret Type of A, B, or C under the Military History tab or a Ret Type Cd of A, B, or C under the DFAS/CG Payments tab, or if RET LAW on HUNT MBRENT screen in RCPS <i>is other than</i> 1201, 1202, 1204, 1205, 0000, blank, or does not exist	as of January 1, 2005, compensation may be paid in full when rated 100% or unemployable, and  as of January 1, 2014, compensation may be paid in full when rated 50% or greater.  In addition, upload a screenshot of the VIS screen or the HUNT MBRENT screen showing full compensation payment eligibility, as noted in the "If" box, into the eFolder.

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If ...	Then...
<p><b>Note:</b> RCPS data takes precedence over VIS data.</p>	
<p>neither of the above apply or if/when compensation cannot be paid in full as noted above</p>	<p>follow current retired pay cutoff withholding procedures.</p> <p>See the <a href="#">Compensation Service Intranet Calendar</a> to determine the current retired pay cutoff, and use the <a href="#">Retired Pay Withholding Calculator</a> located on the <a href="#">Special Military Retirement Benefits</a> intranet page.</p>

**Veterans Information Solution**

Profile
Military History
CKP
Education
DFAS/CG Payments
Reports

A blank for any field below indicates nothing or nothing acceptable for VA use has been provided by VADIR.

**Profile (VADIR)**

Name:	Alias:	File No:
SSN:	DOD:	Military Status: RETIRED
DOB:	Gender:	Education: Doctorate Degree
OEF/OIF: Yes	SSN(Verified):	DOD Assigned:

**Military History(VADIR)**

**Service Periods:**

**Active Duty Service Periods**

A completed period of such qualifies a person for eligibility consideration for any VA benefit, subject to the application of all other appropriate VA rules or regulations. (38 USC 101(2))

Service	Component	EOD	RAD	Rank	Char SRV	Ret Type	Ret Date
Navy	Retired	11/01/2017		LCDR		B	11/01/2017
Navy	Active duty	10/05/1987	10/31/2017	LCDR	Honorable		

**Guard/Reserve Active Service (GRAS)**

A completed period of such qualifies a person for eligibility consideration for any VA benefit, subject to the application of all other appropriate VA rules or regulations. (38 USC 101(2))

Service	Component	Begin Date	End Date	Term RSN	Project	Statute	Char SRV	Training	Narr RSN Sep

**National Guard & Reserve Service Periods**

The definition of veteran under 38 USC 101(2) is not met by completion of any period of such service.

Service	Component	RCC	EOD	RAD	Rank	Char SRV	Ret Type	Ret Date

**Deployment Periods:**

Military History tab in VIS showing Ret Type "B"

**Veterans Information Solution**

Profile
Military History
CKP
Education
DFAS/CG Payments
Reports

A blank for any field below indicates nothing or nothing acceptable for VA use has been provided by VADIR.

**Profile (VADIR)**

Name:	Alias:	File No:
SSN:	DOD:	Military Status: RETIRED
DOB:	Gender:	Education: High School Diploma
OEF/OIF:	SSN(Verified):	DOD Assigned:

**Retired Pay Information**

Record #	Service Cd	Ret Type Cd	Effective Date	Termination Date	Orig Ret Pay Date	DoD Disability %	Pay Status Cd	Stop Pay Reason Cd	Gross Pay Amount
1	A	E	01/01/2017		09/02/2015	60%	Z	G	\$2,109.00
2	A	E	12/01/2016	12/31/2016	09/02/2015	70%	Z	G	\$2,460.00
3	A	E	12/01/2015	11/30/2016	09/02/2015	70%	Z	G	\$2,453.00

DFAS/CG Payments tab in VIS showing Ret Type Cd "E"

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```
MEMBER ENTITLEMENT DATA
HUNT [redacted], MBRENT [redacted] PROD C=097SEP13
171117/0910

AUTH TI 003 RET LAW 3914 ORIG DIS PCT 000
15 YEAR IND N CURR 000
FAN CD 02 SVC TI 002 SVC ON 9/24/75
PR FAN CD 00 SVC ENT DT 19940129 ORIG CMBT PCT 000
CURR 000
RET TRF APPL DT 20171031 SOS DISCH DT 20171031 ORIG DIS ELEC CD
ORIG RET TRF DT 20171101 PEBD 19940201 CURR
MED DIAG CD 00000
CURRET DT 20171101 SVC BP 230900 ORIG PB CD
SVC PCT MULT 200529 AGE 62 GP 0.00
PAY START DT 00000000 SVC RET TRF 200321 REDCTN FCTR 0.00000
TOT ACT SVC 200321 AGE 62 SWITCH N
BR OF SVC A HAVG BASE AMT 0.00 AGE 62 SWTCH DT 00000000
HAVG TOT ACT SVC 200321 CSB AGE 62 GP 00000.00
QUAL PUB SVC 000000 SPEC ACCT STRT CD
CSB INDICATOR 2 CORRES CONTROL IND
HON RK SSG PAY VAR CD 00
PRE RET RK RT SSG RSV SVC PTS 00000 OTHER QUAL LAW 0000
RET RK RT SSG RSV QUAL SVC 000000 OTHER QUAL MULT 000000
ORIG RK RT SSG CRDP EFF DT 00000000 CRDP IND
CURR RK RT SSG
COMBAT DISABILITY IND
```

HUNT MBRENT screen showing RET LAW 3914

```
MEMBER ENTITLEMENT DATA
HUNT [redacted], MBRENT [redacted] PROD C=097SEP13
171117/0846

AUTH TI 009 RET LAW 1201 ORIG DIS PCT 060
15 YEAR IND N CURR 060
FAN CD 22 SVC TI 009 SVC ON 9/24/75 N
PR FAN CD 22 SVC ENT DT 19950706 ORIG CMBT PCT 000
CURR 000
RET TRF APPL DT 20151215 SOS DISCH DT 20160328 ORIG DIS ELEC CD A
ORIG RET TRF DT 20160329 PEBD 19960110 CURR A
MED DIAG CD 00000
CURRET DT 20160329 SVC BP 200219 ORIG PB CD 61F
SVC PCT MULT 200219 AGE 62 GP 0.00
PAY START DT 00000000 SVC RET TRF 200219 REDCTN FCTR 0.00000
TOT ACT SVC 200219 AGE 62 SWITCH N
BR OF SVC F HAVG BASE AMT 3684.05 AGE 62 SWTCH DT 00000000
HAVG TOT ACT SVC 200219 CSB AGE 62 GP 00000.00
QUAL PUB SVC 000000 SPEC ACCT STRT CD
CSB INDICATOR 3 CORRES CONTROL IND N
HON RK TSG PAY VAR CD 00
PRE RET RK RT TSG RSV SVC PTS 00000 OTHER QUAL LAW 8914
RET RK RT TSG RSV QUAL SVC 000000 OTHER QUAL MULT 200219
ORIG RK RT TSG CRDP EFF DT 20160601 CRDP IND P1
CURR RK RT TSG
COMBAT DISABILITY IND
```

HUNT MBRENT screen showing RET LAW 1201

## 6. Non-Original Payment Processing

- If Veteran is in receipt of retired pay or potentially eligible for retired pay,
  - set the retired pay case indicator as noted under [M21-1 III.v.5.B.1.b and c](#),
  - access the Veterans Information Solution (VIS) and/or
  - the DFAS Retired Casualty Pay Subsystem (RCPS).

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- RCPS only contains Army, Navy, Air Force and Marine Corps retiree records, so VIS must be used for Coast Guard (CG), Public Health Service (PHS) and National Oceanic and Atmospheric Administration (NOAA) retirees.
- Reserve retirees are not eligible for retired pay until age 60 or the age specified in [10 USC 12731\(f\)\(2\)](#). As the retirement date could be as early as age 50, review VIS and the DFAS RCPS for any indication of a retirement date prior to age 60. If no indication is found, do not withhold for retired pay.

If ...	Then...
<p>the Veteran retired from the Coast Guard (CG), Public Health Service (PHS), or National Oceanic and Atmospheric Administration (NOAA), and VIS shows Ret Type of A, B, or C under the Military History tab or a Ret Type Cd of A, B, or C under the DFAS/CG Payments tab</p>	<p>Review the DFAS/CG Payments tab in VIS.</p> <p>If any CRDP/CRSC Paymt Cd is “C”, then follow current retired pay cutoff withholding procedures.</p> <p>If this tab does not show any CRDP/CRSC Paymt Cd as “C”, then contact the Coast Guard Retiree and Annuitant Service Branch (CGRASB) at 1-800-772-8724 or 1-785-339-3415 and ask if the Veteran has any eligibility to Combat-Related Special Compensation (CRSC). If yes, follow current retired pay cutoff withholding procedures. If no, then:</p> <ul style="list-style-type: none"> <li>• as of January 1, 2005, compensation may be paid in full when rated 100% or unemployable, or</li> <li>• as of January 1, 2014, compensation may be paid in full when rated 50% or greater.</li> </ul> <p>In addition, document the information obtained from CGRASB on <a href="#">VA Form 27-0820</a>, Report of General Information. Upload the form into the Veteran’s eFolder, along with a screenshot of the VIS DFAS/CG Payments tab.</p>
<p>the Veteran retired from the Army, Navy, Air Force, or Marine Corps and VIS shows Ret Type of A, B, or C under the Military History tab or a Ret Type Cd of A, B or C under the DFAS/CG Payments tab, or if RET LAW on HUNT MBRENT screen in RCPS <i>is other than</i> 1201, 1202, 1204, 1205, 0000, blank, or does not exist</p>	<p>Review the DFAS/CG Payments tab in VIS.</p> <p>If any CRDP/CRSC Paymt Cd is “C”, then follow current retired pay cutoff withholding procedures.</p> <p>If this tab does not show any CRDP/CRSC Paymt Cd as “C”, then review RCPS SCCR screen.</p> <p>If SCCR screen shows data, then withhold using current retired pay cutoff withholding procedures. See the <a href="#">Compensation Service Intranet Calendar</a> to determine the current retired pay cutoff, and use the <a href="#">Retired Pay Withholding Calculator</a> located on the <a href="#">Special Military Retirement Benefits</a> intranet page.</p>

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If ...	Then...
<p><b>Note:</b> RCPS data takes precedence over VIS data.</p>	<p>If SCCR screen shows no data, then:</p> <ul style="list-style-type: none"> <li>as of January 1, 2005, compensation may be paid in full when rated 100% or unemployable, or</li> <li>as of January 1, 2014, compensation may be paid in full when rated 50% or greater.</li> </ul> <p>In addition, upload a screenshot of the VIS screen or the HUNT MBRENT screen showing full compensation payment eligibility, as noted in the “If” box, and a screenshot of the SCCR screen showing no data, into the eFolder.</p>
<p>Neither of the above apply or if/when compensation cannot be paid in full as noted above</p>	<p>Follow current retired pay cutoff withholding procedures.</p> <p>See the <a href="#">Compensation Service Intranet Calendar</a> to determine the current retired pay cutoff, and use the <a href="#">Retired Pay Withholding Calculator</a> located on the <a href="#">Special Military Retirement Benefits</a> intranet page.</p>

**Veterans Information Solution**

Profile
Military History
C&P
Education
DFAS/CG Payments
Reports

A blank for any field below indicates nothing or nothing acceptable for VA use has been provided by VADIR.

**Profile (VADIR)**

Name: Silvestre J Villarreal	Alias:	File No:
SSN: xxx-xx-1202	DOD:	Military Status: RETIRED
DOB: 08/20/1957	Gender: Male	Education:
OEI/OIF:	SSN(Verified): 554-13-1202	DOD Assigned:

**Retired Pay Information**

Record #	Service Cd	Ret Type Cd	Effective Date	Termination Date	Orig Ret Pay Date	DoD Disability %	Pay Status Cd	Stop Pay Reason Cd	Gross Pay Amount
1	A	E	12/01/2017		07/21/1997	20%	2	G	\$2,112.00
2	A	E	12/01/2017		07/21/1997	20%	1	Z	\$2,112.00
3	A	E	12/01/2016	12/01/2017	07/21/1997	20%	1	Z	\$2,071.00
4	A	E	12/01/2014	11/30/2016	07/21/1997	20%	1	Z	\$2,065.00
5	A	E	12/01/2013	11/30/2014	07/21/1997	20%	1	Z	\$2,031.00
6	A	E	12/01/2012	11/30/2013	07/21/1997	20%	1	Z	\$2,001.00
7	A	E	12/01/2011	11/30/2012		20%	1	Z	\$1,968.00
8	A	E	12/01/2008	11/30/2011		20%	1	Z	\$1,900.00
9	A	E	12/01/2007	11/30/2008		20%	1	Z	\$1,796.00
10	A	E	07/21/1997	11/30/2007		20%	1	Z	\$1,756.00

**Retired Pay Information (Continuation)**

Record #	Rsv Under Age 60 Cd	Ch61 Svc Gross Pay Amount	Ch61 Eff Date	CRDP/CRSC Paymt Cd	CRDP/CRSC Start Date	CRDP/CRSC Monthly Amount	CRSC Rating	CRSC Open Season Date	CSB Indicator
1	N	\$0.00		C	01/01/2004	\$2,112.00	60	01/01/2018	W
2	N	\$0.00		E	01/01/2014	\$2,112.00	0	01/01/2014	W

DFAS/CG Payments tab in VIS showing CRDP/CRSC payment Cd “C”

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```
MECH MODEL2 - 1
File Edit Connection Setup Macro View Help
SCCR [redacted] CRSC ACCOUNT INQUIRY PROD C=111JAN19
ZNCR01P RGX
SSN: [redacted] Name: [redacted] Rank: ADCS
Service Branch: NAVY Fan Code: 02 RCPS Pay Stat: PA Method:
Current Certification: CERTIFIED IU: 00

CRSC Effective Date: 20090901 RCPS Gross Pay: $ 2567.00
CRSC SMC Code: 01 VA Waiver Amount: $ 754.59
SMC Effective Date: 20090901 CRSC Gross Pay: $ 366.46
Award Letter Date: 20150904 Service Gross Pay: $ 0.00
Appl Receive Date: 20150915 Method A offset: $ 0.00
Letter Disability: 020 % CRSC Net Pay: $ 366.46
SRVC Purple Heart: 000 % Last Retro Amount: $ 7983.60
Last Retro Date: 20151123

CRSC Payment Eligibility: 10 PAY ELIGIBLE
Garn Retro Amt: $ 0.00 Garn Retro Eff Date:
Garn Monthly Amt: $ 0.00 Garn Monthly Eff Date:
Tot Debt Amt: $ 0.00 Debt Eff Date: Remittance Amt: $ 0.00

Disability Percentages
Calc Combined Disability: 020 % Calc Purple Heart Pct: 000 %
DVA COMBINED DISABILITY: 040 %
PF3=EXIT PF2=DISABLTY PF4=SMC

MA + >> 01/015
```

SCCR screen showing data for given SSN

```
MECH MODEL2 - 1
File Edit Connection Setup Macro View Help
SCCR [redacted] CRSC ACCOUNT INQUIRY PROD C=111JAN19
ZNCR01P RGX
SSN: [redacted] Name: [redacted] Rank:
Service Branch: Fan Code: RCPS Pay Stat: Method:
Current Certification: IU:

CRSC Effective Date: RCPS Gross Pay: $
CRSC SMC Code: VA Waiver Amount: $
SMC Effective Date: CRSC Gross Pay: $
Award Letter Date: Service Gross Pay: $
Appl Receive Date: Method A offset: $
Letter Disability: % CRSC Net Pay: $
SRVC Purple Heart: % Last Retro Amount: $
Last Retro Date:

CRSC Payment Eligibility:
Garn Retro Amt: $ Garn Retro Eff Date:
Garn Monthly Amt: $ Garn Monthly Eff Date:
Tot Debt Amt: $ Debt Eff Date: Remittance Amt: $

Disability Percentages
Calc Combined Disability: % Calc Purple Heart Pct: %
DVA COMBINED DISABILITY: %
PF3=EXIT

SSN WAS NOT FOUND IN THE CRSC MASTER
MA + >> 01/007
```

SCCR screen showing no data for given SSN