Standard Operating Procedures for Processing Retired Pay Cases with Full Concurrent Retirement and Disability Pay (CRDP) Eligibility

April 4, 2018

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1. Purpose

This document establishes standard operating procedures for cases in which a Veteran is eligible for retired pay and full CRDP. The goal is to establish correctly paid compensation and retired pay accounts in the least number of manual actions.

Full CRDP eligible Veterans retired based on length of service, not disability, and are rated 50% or greater from January 1, 2014, or are rated 100% or unemployable (IU) from January 1, 2005.

M21-1 III.v.5.B.1.d is not applicable to these cases, and an Audit Error Worksheet (AEW) will not be necessary in order to release compensation based on full CRDP eligibility.

These procedures use the most current data to which VBA employees have access in order to review for payment of compensation based on full CRDP eligibility, namely the Veterans Information Solution (VIS) and the Defense Finance and Accounting Service (DFAS) Retired and Casualty Pay Subsystem (RCPS).

The procedures are broken down into two different categories; the first is for original payment processing, and the second is for non-original payment processing.

2. DFAS RCPS Data

   a. Data from the DFAS RCPS is used with these procedures; this data is more up to date than the data in VIS, and takes precedence over the data in VIS. The DFAS RCPS only contains retired pay information for retirees of the Army, Navy, Air Force, and Marine Corps.

   Data for the remaining uniformed services (Coast Guard, Public Health Service, and National Oceanic and Atmospheric Administration) may be obtained in VIS or by contacting the Coast Guard Retiree and Annuitant Service Branch (CG) at 1-800-772-8724 or 1-785-339-3415.

b. See the following references for information regarding access and use of RCPS:

- Contact your station's Trusted Agent for information regarding access to RCPS; access is assumed in these procedures,
- Hunt User's Guide for information regarding use of RCPS, as found under the Special Military Retirement Benefits section of the Compensation Service Intranet Home Page under Procedures (212), and
- the remainder of these standard operating procedures.

c. RCPS data may also be acquired by contacting DFAS at 1-800-321-1080, 1-888-332-7411, or 216-522-5955. Data obtained in this manner must be documented on VA Form 27-0820, Report of General Information, and uploaded into the Veteran's eFolder.

3. RCPS Use and Data Information

a. RCPS usage notes:
- Use the Pause/Break key to reset RCPS if/when necessary.

- RCPS (Mech Model 2) may require periodic reentry from the Defense Information Systems Agency (DISA) Multi-Host Internet Access Portal (MIAP) if access is maintained throughout the day. Do not log out of the DISA MIAP in order to maintain access from this point.

b. When the RCPS logon is completed, the cursor should be in the upper left hand corner. Commands are typed here.

c. In RCPS, the HUNT command is used, along with the Veteran's social security number (SSN) and the screen name. In order to determine current monthly retired pay information, the ENTIT screen is used. To access the ENTIT screen, type the following:

HUNT(comma or space), Veteran's nine digit SSN(comma)ENTIT

Example: HUNT 999SSN999,ENTIT (then press the enter key)

d. To access the MBRENT screen, change ENTIT to MBRENT.

Example: HUNT 999SSN999, MBRENT

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e. To access the SCCR screen, in the upper left hand corner type SCCR followed by the Veteran's SSN with no space in between.

- Example: SCCR999SSN9999

- Use the F3 key to exit the SCCR screen.

4. Pilot Program Reporting Instructions

For cases completed under the pilot program based on these procedures, report the following information to milpay.vbaco@va.gov after authorization of a full CRDP eligible case:

1) Veteran's social security number
2) Veteran's full name
3) Date claim was authorized

An Excel spreadsheet may be used to report multiple cases where this procedure was used.
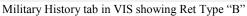
5. Original Payment Processing

- If Veteran is in receipt of retired pay or potentially eligible for retired pay
  - then set the retired pay case indicator as noted under M21-1 III.v.5.B.1.b and c,
  - access the Veterans Information Solution (VIS) and/or
  - DFAS RCPS.
- VIS is used exclusively for Coast Guard (CG), Public Health Service (PHS) and National Oceanic and Atmospheric Administration (NOAA) retirees, as RCPS only contains Army, Navy, Air Force and Marine Corps retiree records.
- Reserve retirees are not eligible for retired pay until age 60 or the age specified in 10 USC 12731(f)(2). As the retirement date could be as early as age 50, review VIS and the DFAS RCPS for any indication of a retirement date prior to age 60. If no indication is found, do not withhold for retired pay.

If …	Then…
VIS shows Ret Type of A, B, or C under the Military History tab or a Ret Type Cd of A, B, or C under the DFAS/CG Payments tab, or if RET LAW on HUNT MBRENT screen in RCPS *is other than* 1201, 1202, 1204, 1205, 0000, blank, or does not exist	as of January 1, 2005, compensation may be paid in full when rated 100% or unemployable, and as of January 1, 2014, compensation may be paid in full when rated 50% or greater. In addition, upload a screenshot of the VIS screen or the HUNT MBRENT screen showing full compensation payment eligibility, as noted in the "If" box, into the eFolder.

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If …	Then…
Note: RCPS data takes precedence over VIS data.	
neither of the above apply or if/when compensation cannot be paid in full as noted above	follow current retired pay cutoff withholding procedures. See the Compensation Service Intranet Calendar to determine the current retired pay cutoff, and use the Retired Pay Withholding Calculator located on the Special Military Retirement Benefits intranet page.

Military History tab in VIS showing Ret Type "B"

DFAS/CG Payments tab in VIS showing Ret Type Cd "E"

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HUNT MBRENT screen showing RET LAW 3914

HUNT MBRENT screen showing RET LAW 1201

6. Non-Original Payment Processing

- If Veteran is in receipt of retired pay or potentially eligible for retired pay,
  - set the retired pay case indicator as noted under M21-1 III.v.5.B.1.b and c,
  - access the Veterans Information Solution (VIS) and/or
  - the DFAS Retired Casualty Pay Subsystem (RCPS).

- RCPS only contains Army, Navy, Air Force and Marine Corps retiree records, so VIS must be used for Coast Guard (CG), Public Health Service (PHS) and National Oceanic and Atmospheric Administration (NOAA) retirees.

- Reserve retirees are not eligible for retired pay until age 60 or the age specified in 10 USC 12731(f)(2). As the retirement date could be as early as age 50, review VIS and the DFAS RCPS for any indication of a retirement date prior to age 60. If no indication is found, do not withhold for retired pay.

If …	Then…
the Veteran retired from the Coast Guard (CG), Public Health Service (PHS), or National Oceanic and Atmospheric Administration (NOAA), and VIS shows Ret Type of A, B, or C under the Military History tab or a Ret Type Cd of A, B, or C under the DFAS/CG Payments tab	Review the DFAS/CG Payments tab in VIS. If any CRDP/CRSC Paymt Cd is "C", then follow current retired pay cutoff withholding procedures. If this tab does not show any CRDP/CRSC Paymt Cd as "C", then contact the Coast Guard Retiree and Annuitant Service Branch (CGRASB) at 1-800-772-8724 or 1-785-339-3415 and ask if the Veteran has any eligibility to Combat-Related Special Compensation (CRSC). If yes, follow current retired pay cutoff withholding procedures. If no, then: • as of January 1, 2005, compensation may be paid in full when rated 100% or unemployable, or • as of January 1, 2014, compensation may be paid in full when rated 50% or greater. In addition, document the information obtained from CGRASB on VA Form 27-0820, Report of General Information. Upload the form into the Veteran's eFolder, along with a screenshot of the VIS DFAS/CG Payments tab.
the Veteran retired from the Army, Navy, Air Force, or Marine Corps and VIS shows Ret Type of A, B, or C under the Military History tab or a Ret Type Cd of A, B or C under the DFAS/CG Payments tab, or if RET LAW on HUNT MBRENT screen in RCPS *is other than* 1201, 1202, 1204, 1205, 0000, blank, or does not exist	Review the DFAS/CG Payments tab in VIS. If any CRDP/CRSC Paymt Cd is "C", then follow current retired pay cutoff withholding procedures. If this tab does not show any CRDP/CRSC Paymt Cd as "C", then review RCPS SCCR screen. If SCCR screen shows data, then withhold using current retired pay cutoff withholding procedures. See the Compensation Service Intranet Calendar to determine the current retired pay cutoff, and use the Retired Pay Withholding Calculator located on the Special Military Retirement Benefits intranet page.

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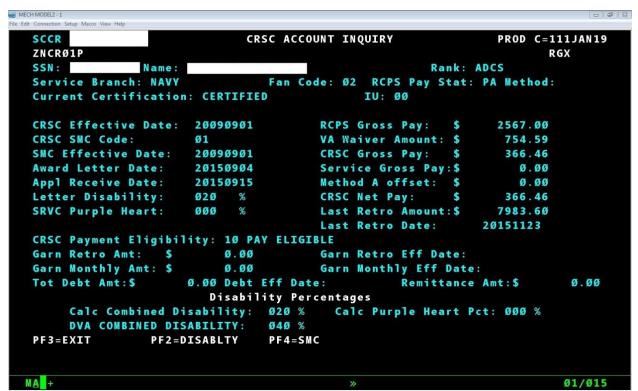| If …	Then…
Note: RCPS data takes precedence over VIS data.	If SCCR screen shows no data, then: • as of January 1, 2005, compensation may be paid in full when rated 100% or unemployable, or • as of January 1, 2014, compensation may be paid in full when rated 50% or greater. In addition, upload a screenshot of the VIS screen or the HUNT MBRENT screen showing full compensation payment eligibility, as noted in the "If" box, and a screenshot of the SCCR screen showing no data, into the eFolder.
Neither of the above apply or if/when compensation cannot be paid in full as noted above	Follow current retired pay cutoff withholding procedures. See the Compensation Service Intranet Calendar to determine the current retired pay cutoff, and use the Retired Pay Withholding Calculator located on the Special Military Retirement Benefits intranet page.

Veterans Information Solution

Profile | Military History | C&P | Education | **DFAS/CG Payments** | Reports

A blank for any field below indicates nothing or nothing acceptable for VA use has been provided by VADIR.

Profile (VADIR)

Name:	Silvestre J Villarreal	Alias:		File No:	
SSN:	xxx-xx-1202	DOD:		Military Status:	RETIRED
DOB:	08/20/1957	Gender:	Male	Education:	
OEF/OIF:		SSN(Verified):	554-13-1202	DOD Assigned:	

Retired Pay Information

Record #	Service Cd	Ret Type Cd	Effective Date	Termination Date	Orig Ret Pay Date	DoD Disability %	Pay Status Cd	Stop Pay Reason Cd	Gross Pay Amount
1	A	E	12/01/2017		07/21/1997	20%	2	G	$2,112.00
2	A	E	12/01/2017		07/21/1997	20%	1	Z	$2,112.00
3	A	E	12/01/2016	12/01/2017	07/21/1997	20%	1	Z	$2,071.00
4	A	E	12/01/2014	11/30/2016	07/21/1997	20%	1	Z	$2,065.00
5	A	E	12/01/2013	11/30/2014	07/21/1997	20%	1	Z	$2,031.00
6	A	E	12/01/2012	11/30/2013	07/21/1997	20%	1	Z	$2,001.00
7	A	E	12/01/2011	11/30/2012		20%	1	Z	$1,968.00
8	A	E	12/01/2008	11/30/2011		20%	1	Z	$1,900.00
9	A	E	12/01/2007	11/30/2008		20%	1	Z	$1,796.00
10	A	E	07/21/1997	11/30/2007		20%	1	Z	$1,756.00

Retired Pay Information (Continuation)

Record #	Rsv Under Age 60 Cd	Ch61 Svc Gross Pay Amount	Ch61 Eff Date	CRDP/CRSC Paymt Cd	CRDP/CRSC Start Date	CRDP/CRSC Monthly Amount	CRSC Rating	CRSC Open Season Date	CSB Indicator
1	N	$0.00		C	01/01/2004	$2,112.00	60	01/01/2018	W
2	N	$0.00		P	01/01/2014	$2,112.00	0	01/01/2014	W

DFAS/CG Payments tab in VIS showing CRDP/CRSC payment Cd "C"

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SCCR screen showing data for given SSN

SCCR screen showing no data for given SSN