



Phase 5, Part 3: Knowledge Check Preparation

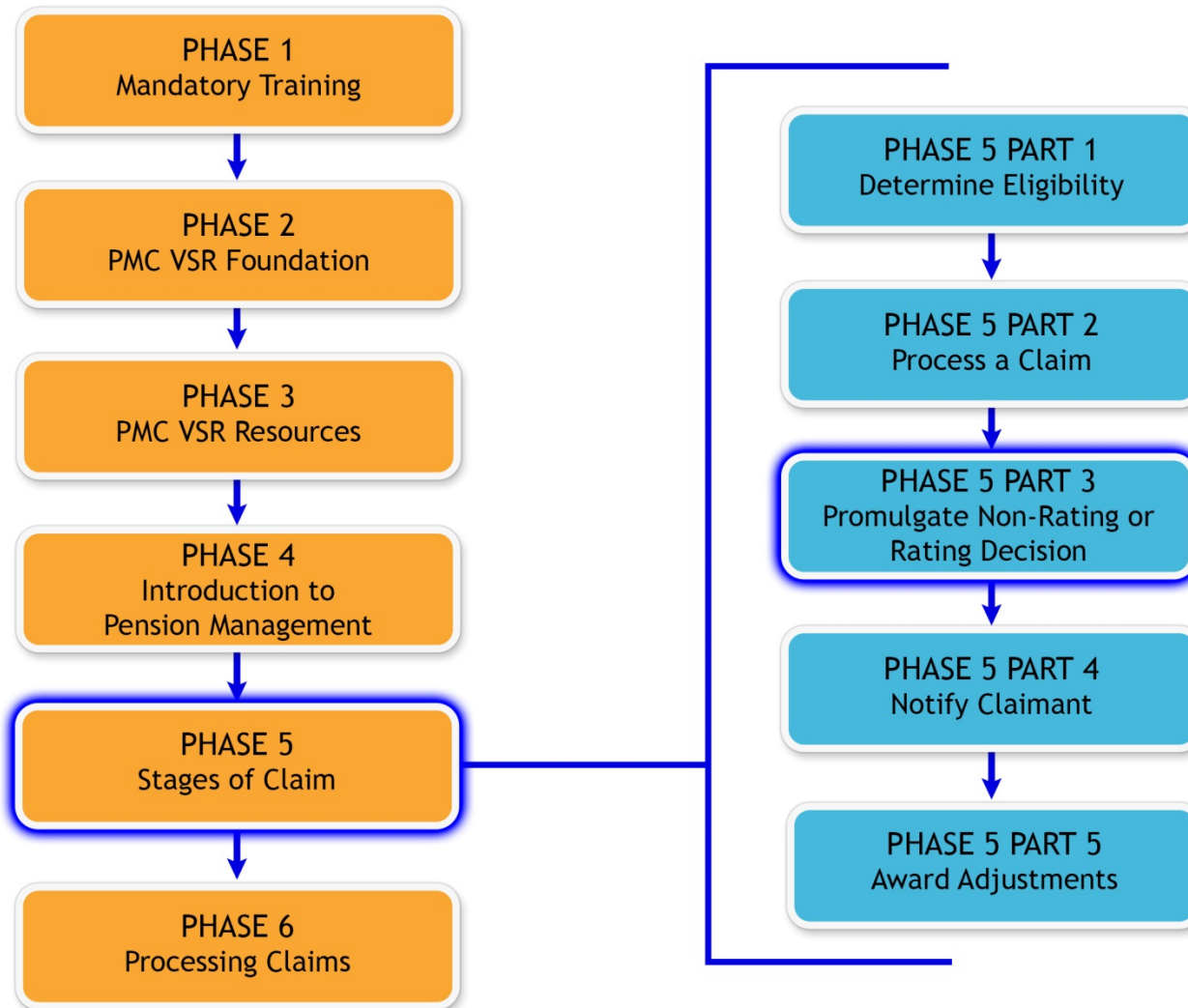
PMC VSR Advanced Core Course

Phase 5: Stages of a Claim

Part 3: Promulgate Non-Rating or Rating Decision



You Are Here





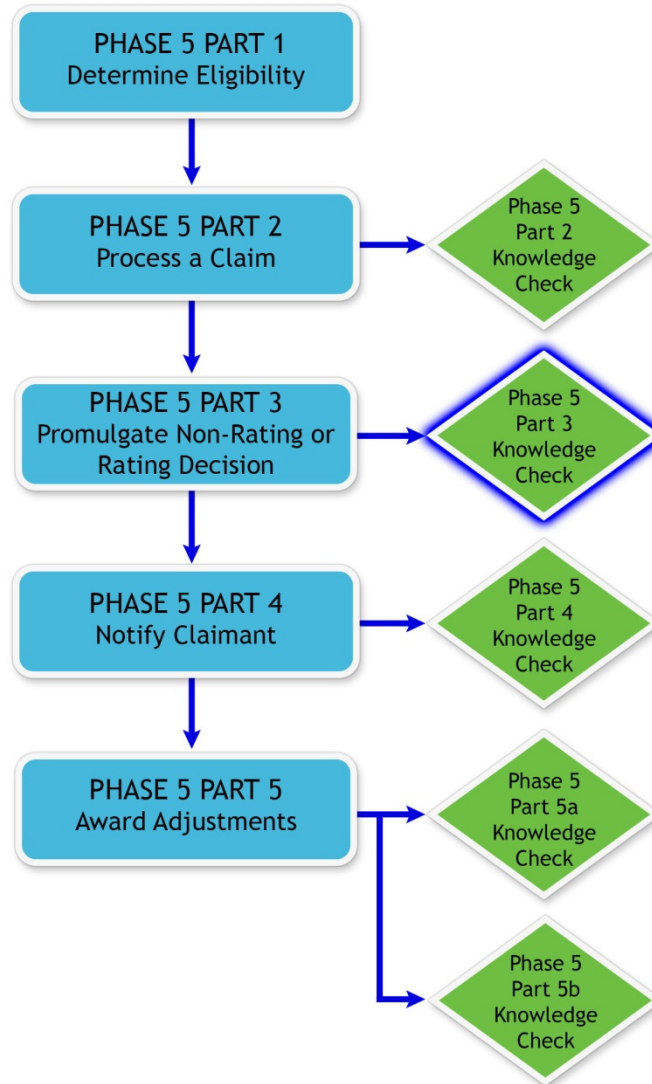
Why It Matters!

PMC VSR reviews and determines if the claim contains the information and evidence needed to determine eligibility for benefits which includes:

- Reviewing a rating decision for completion and accuracy
- Processing an award action in the correct system



Knowledge Check





Knowledge Check Preparation Overview

- This preparation will consist of the following:
 - Lesson objectives review
 - Partner activities
 - Question/answer forum



Phase 5, Part 3 Lessons

Phase 5, Part 3

Lesson

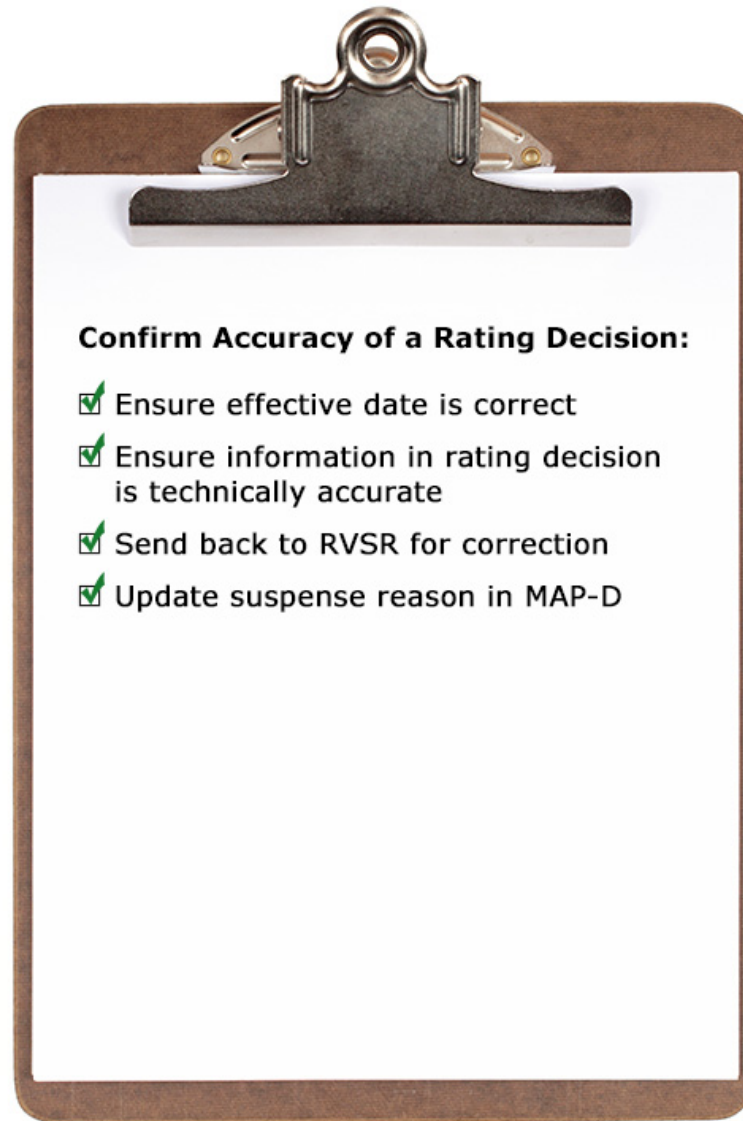
Confirm Accuracy of Rating Decision

Lesson

Overview of the Award Process



Confirm Accuracy of Rating Decision





Confirm Accuracy of Rating Decision Objectives

- Confirm accuracy of a rating decision.
 - Confirm effective date is correct.
 - Confirm information in rating decision is technically accurate.
 - Complete request for corrected rating.



Accuracy of Rating Decision Question Writing Opportunity

- Instructions:
 - Use Appendix C: Question and Answer Worksheet to write any questions regarding accuracy of rating decision
 - Questions will be answered at the end of this preparation
- Time allowed: 5 minutes



Partner Activity—Rating Decision

- Instructions:
 - Divide into pairs.
 - Review example claim in Appendix A: Example Claim.
 - Complete Part A of Appendix B: Phase 5, Part 3 Worksheet.
 - Use the job aids listed in the Part A to help answer the questions.
 - Be prepared to share your finished activity with the class.
- Time allowed: 20 minutes



Partner Activity—Rating Decision Answers

1. What issues were sent to the RVSR for a rating decision?
 - *Helpless Child*
 - *SMP for Veteran*
2. What were the final decision(s) determined by the rater.
 - *Entitlement to A&A for SMP denied*
 - *Helpless child for son granted*
3. List any errors that need to be addressed and provide your rationale for the error.
 - The ITF was not listed on the rating decision so the effective date is incorrect



Overview of the Award Process

- A single claim may include a combination of grant or denial decisions.
- Granting and denying benefits are most commonly processed on original, new, and reopened claims.
- An award adjustment and award renouncement are processed on running awards.





Overview of the Award Process Objectives

- Describe how to prepare an award action.
 - Describe the responsibilities on award action for all decisions.
 - Describe the common steps for processing a grant of benefits.
 - Describe the common steps for processing a denial of benefits.
 - Describe the common steps for processing an award adjustment.
 - Describe the common steps for processing a renouncement.



Overview of the Award Process Question Writing Opportunity

- Instructions:
 - Use Appendix C: Question and Answer Worksheet to write any questions regarding processing an award action
 - Questions will be answered at the end of this preparation
- Time allowed: 5 minutes



Partner Activity—What's the Award Action

- Instructions:
 - Divide into pairs.
 - Review example claim in Appendix A: Example Claim
 - Complete Part B of Appendix B: Phase 5, Part 3 Worksheet.
 - Use the job aids in Part B to help answer the questions.
 - Be prepared to share your finished activity with the class.
- Time allowed: 20 minutes



Partner Activity—What's the Award Action Answers (1 of 2)

1. What are the decisions that need to be processed for an award action?
 - *Veteran's pension*
 - *SMP for Veteran*
 - *Dependent Spouse*
 - *Dependent Child—Adoption*
 - *Helpless child*



Partner Activity—What's the Award Action Answers (2 of 2)

2. For each decision listed in question 1, choose whether the award action is a grant or denial of benefit.
 - *Veteran's pension—Grant*
 - *SMP for Veteran—Deny*
 - *Dependent Spouse—Grant*
 - *Dependent Child—Grant*
 - *Helpless child—Grant*



Question and Answer Forum

- Instructions
 - Divide into groups of three or four
 - Review the Appendix C: Question and Answer Worksheet with your group
 - Mark any questions that need further clarification from the instructor
- Time allowed: 10-15 minutes



Question and Answer Clarification





What's Next?

Phase 5, Part 3 Promulgate Non-Rating or Rating Decision Knowledge Check