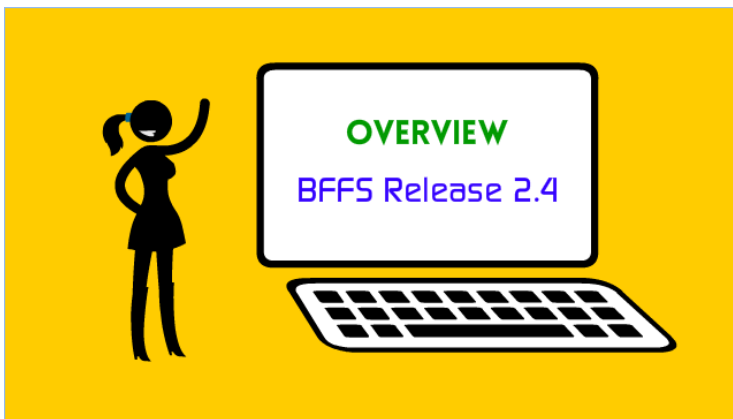# BFFS 2.4 Release Training Video Script

"BFFS 2.4 Update General Release Notes"

(TMS # VA 3944941)

Hi there! Today we're going to provide you with an overview of all of the upgrades made to BFFS with the 2.4 release.

We've made quite a few changes and added functionality to help FSRs, LIEs, Field Examiners, and Misuse Teams. Let's take a look!
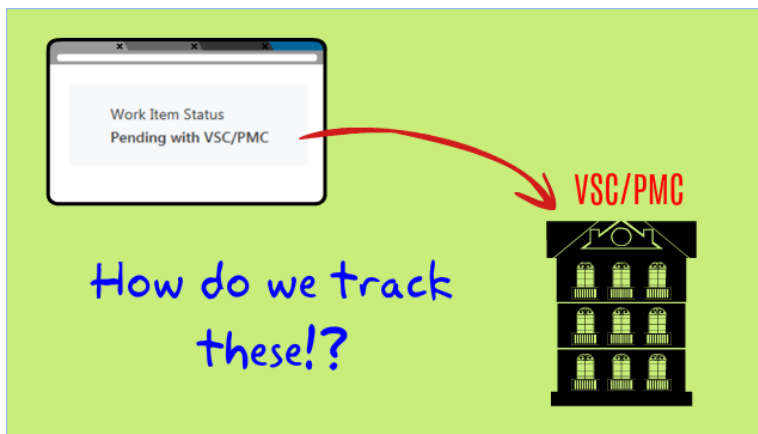
For FSRs, first, we've updated the FSR work flow.

The first change we've made to the workflow is an added status. In certain cases, the FSR has to send the case back to the VSC or PMC for promulgation. Previously, there was no good way to track those cases.

With this release, we've added a status called "Pending VSC/PMC" in order to capture and track those cases.
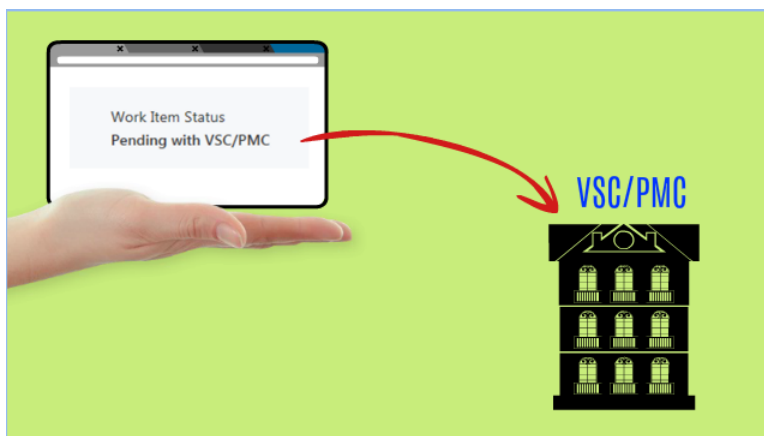
Next, we've created a field on the "Promulgate 290" status page, which holds the VA retroactive payment amount. This field has two rules: First, if the amount of the retroactive payment is greater than $25,000, then a button called "Submit for Coach Concurrence" becomes visible. Second, if the retroactive payment is less than $25,000, then the "Finalize Award" button becomes visible.

Finally, we added a new drop down field to the work item called "Pending Bond Receipt." This drop down field has three choices: One, Bond Received. Two, Bond Receipt NA. And finally, Bond Receipt Pending.
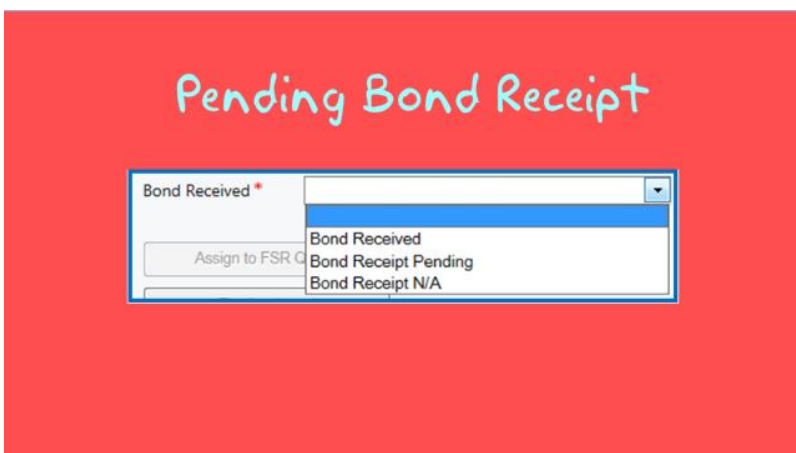
If you select Bond Receipt Pending, the work item moves into a status called "Pending Bond Receipt," in order to control for receipt of the bond.

For LIE's, we've added functionality to push data from the FEIux and Accounting Wizard to the beneficiary record. This will end the need for duplicate entry of certain pieces of information to the beneficiary record.

For a full explanation of the details of this functionality, check out the video called BFFS Release 2.4 – FEIux/Accounting Wizard Push to Bene Record.

We've also added "Record Status" field to the beneficiary record. There are two statuses you can choose from: Pending Review and Action, and Pending final action. Let's say, for example, that the beneficiary passed away, but we're still waiting on the final accounting from the fiduciary. We know that there will be no future field exam date, but the record still needs to be active while we're waiting on that accounting.
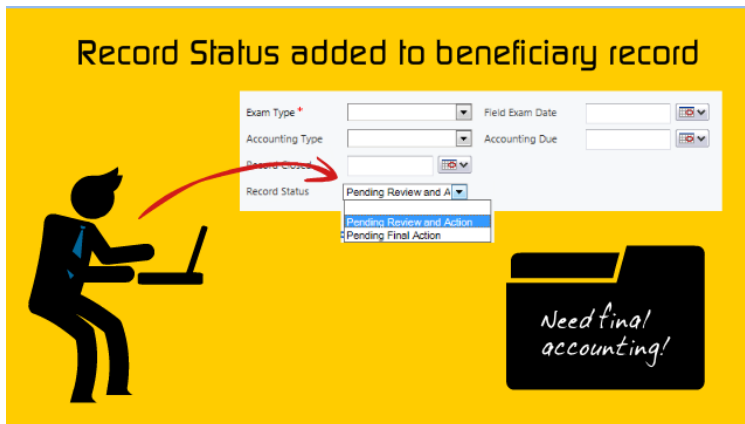
Previously, active records with no future exam date where we were waiting on an item before the record could be closed showed up on lists for out of control cases.
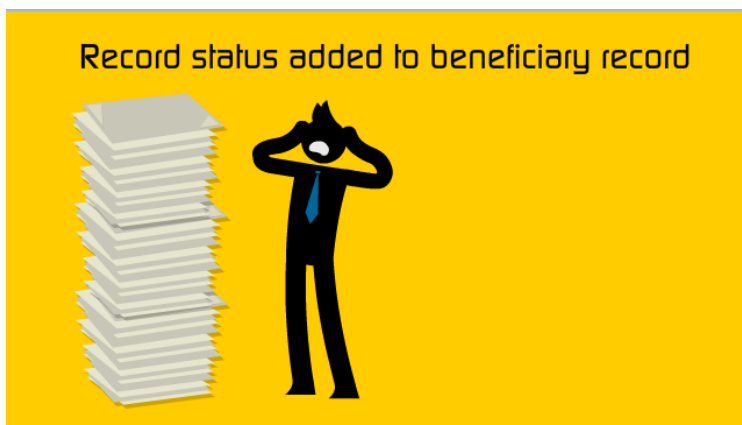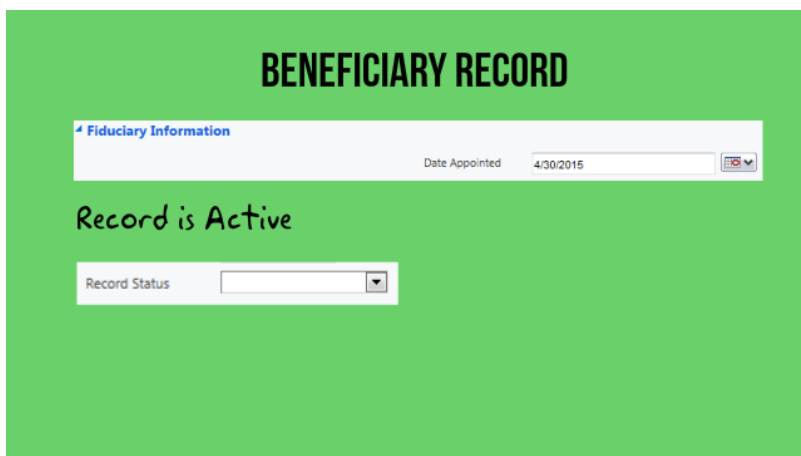
Now, with this record status field, we can differentiate which cases still require action, but no future exam.

Next, we've added a requirement to the beneficiary record. When the record shows that a fiduciary is appointed, the beneficiary record is active, and there is no additional action required from the "record status" field…

…BFFS will now REQUIRE a field exam type and date before the record can be saved.
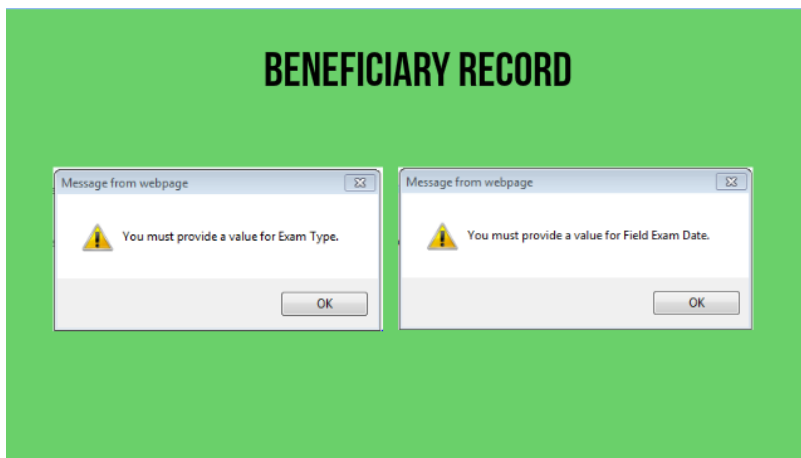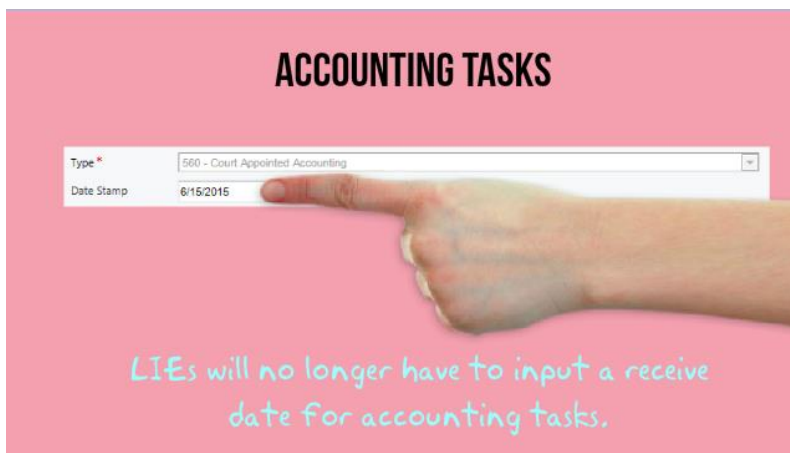

Finally, we adjusted the receive date in tasks associated with an accounting work item. We changed the rules so that we can confirm the receive date in BFFS matches the date stamp date on the accounting form. This will ensure that all tasks will be timed appropriately to fall within the 14 day required completion time.
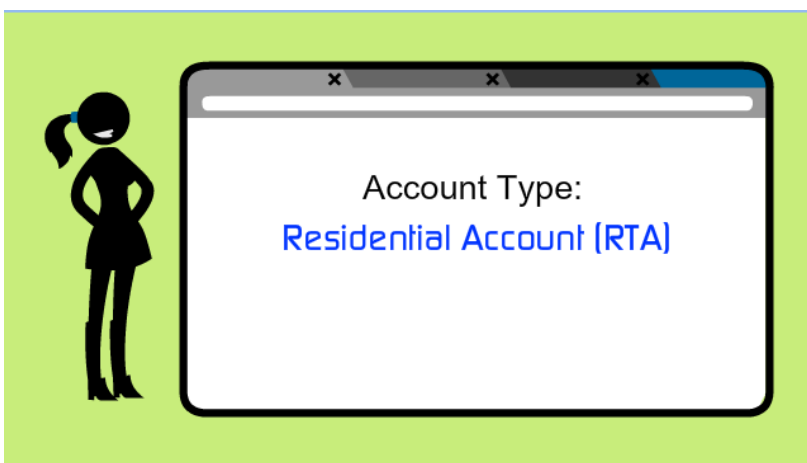
For field examiners, we've made a few updates as well.

First, we added "Residential Account" as a financial account type in FElux.
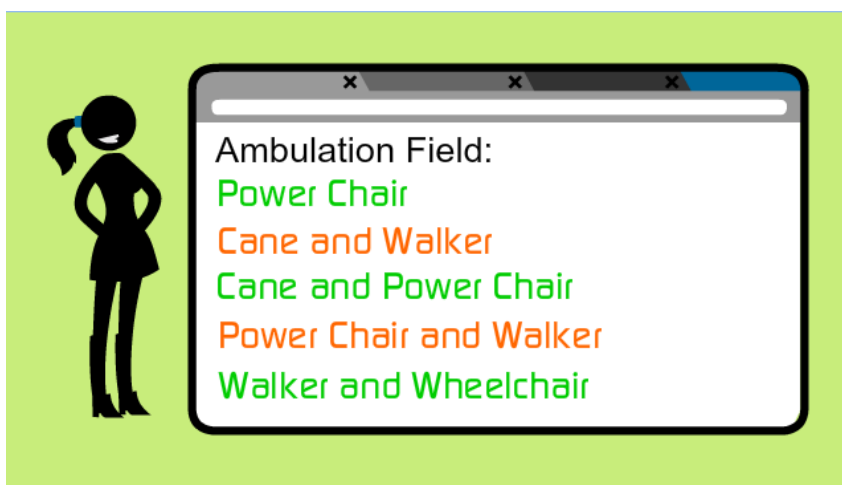
Next, we've added some additional options for health care, to include: VA and Tricare, Tricare and HMO, VA and Medicaid, and VA and Medicare.

Health Care Options:
VA and Tricare
Tricare and HMO
VA and Medicaid
VA and Medicare
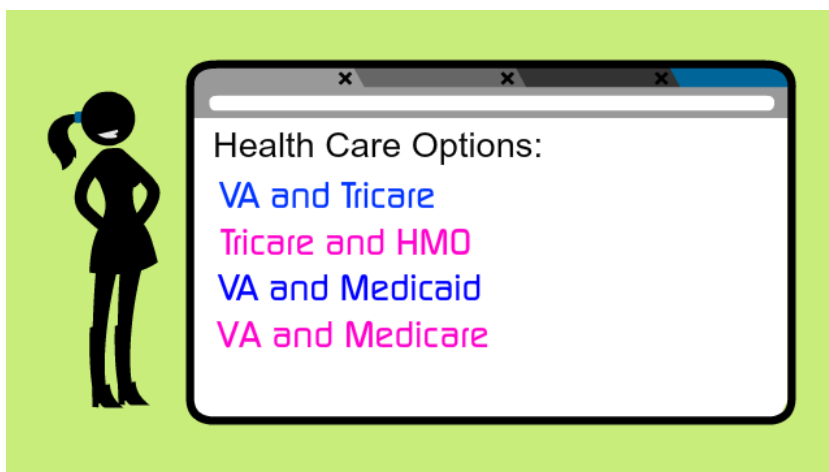
We also added additional options to FElux for the ambulation field, including Power Chair, Cane and Walker, Cane and Power Chair, Power Chair and Walker, and Walker and Wheelchair.

Ambulation Field:
Power Chair
Cane and Walker
Cane and Power Chair
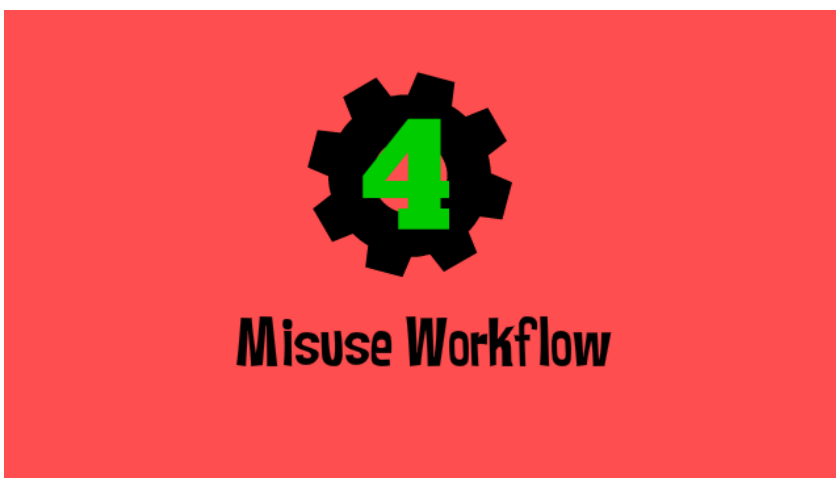Power Chair and Walker
Walker and Wheelchair

Also for field examiners, we've created global views for you, which show you the exams you've completed this month as well as the exams you completed last month, so you can track your productivity.
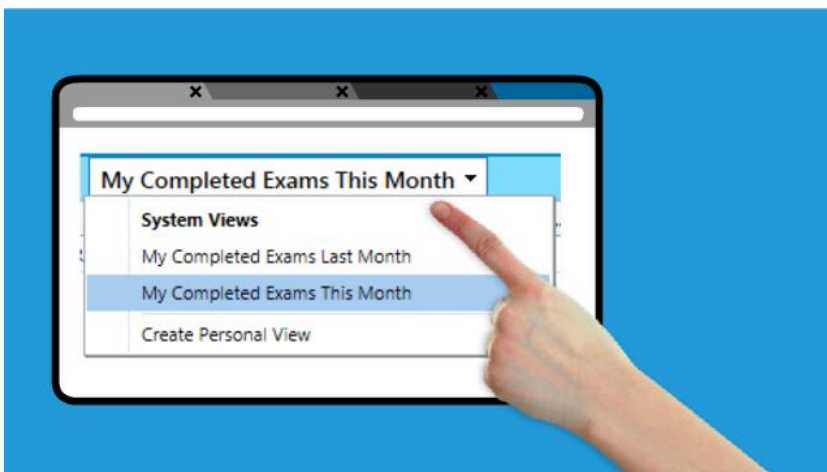
Finally, we've also made several upgrades to the misuse workflow in BFFS...

…in order to make it more functional and provide improved reporting capabilities.

More functional
Improved reporting capability
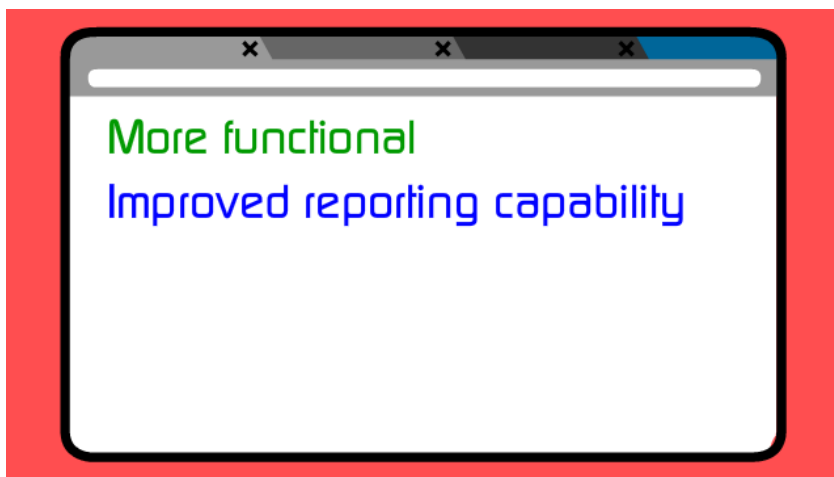
Check out release notes on Knowledge Management to see a list of all the changes. Keep an eye out for a complete user guide as well as detailed instructions on how the workflow for misuse will function.

Check out release notes
and User Guide on
Knowledge Management!

Detailed release notes, job aids, and user guides can be found on Knowledge Management.

If you have questions, use the BFFS assistant, located here, on the BFFS SharePoint site.

Or, check with your hub's BFFS SuperUsers. As always, if you have any suggestions on how we can continue to improve BFFS, submit them to the BFFS SharePoint site.
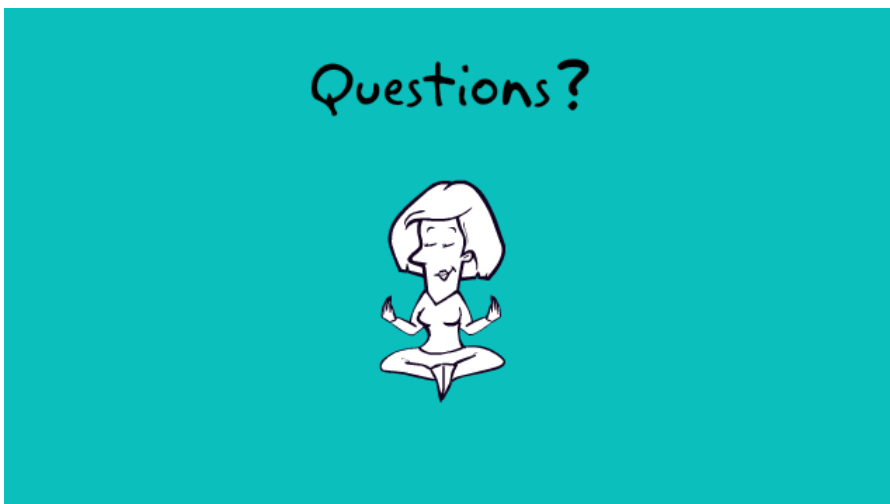
Thanks for watching!

Beneficiary Fiduciary Field System (BFFS)

Pension and Fiduciary Service, Fiduciary Staff (21F)

Updated 6/19/2015