Compensation Service Quality Call

February 11, 2015

1:30 PM (EST)

Online Meeting Link

1-855-767-1051

Conf ID Code 36041139

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AGENDA

Opening Remarks

- Diana Williard, *Quality Assurance Officer, Program Review*

Quality Review & Consistency

- George Boyd and Jamie Smith, *Consultants, Quality Review and Consistency*

Common Findings

- Gabrielle Mancuso, *Chief, Program Operations*

Medical Examination Request Builder (ERB) Tool

- Maruta Grean, *Performance Specialist, DEMO*

Reminders

- Cindy Windham, *Senior Authorization Quality Review Specialist, Program Review*

Quality Review Team (QRT) Q-Tips

- David Hannigan, *QRT Chief, Program Review*

Reconsideration Discussion

- Cindy Windham

Questions & Answers

- Quality Assurance Staff

TMS and Next Quality Call Information

- David Hannigan