

# AMO Tip Sheet

## Legacy Appeals: Board Remand Directed Development



### Purpose

This Tip Sheet provides helpful information, references, and high-level instructions for processing Board of Veterans' Appeals (Board) directed development for remanded legacy appeals.



### Audience

Veterans Service Representatives (VSRs), and any other personnel responsible for processing Board directed development.



### References

- M21-1 I.5.A.1.m, *Definition: Remanded Appeal*
- M21-1 I.5.G.3, *Remanded Appeals*
- M21-1 I.5.G.4, *Developing, Reviewing, and Transferring Remanded Appeals*
- M21-1 I.5.K.2.c, *VACOLS Tracking of BVA Disposition of Paperless Appeals*
- M21-4 Appendix B, *End Product Codes and Work-Rate Standards for Quantitative Measurements*

### Actions

#### Review

- Review the Board remand decision in the Veterans Benefits Management System (VBMS) eFolder to
  - identify the specified development, and
  - perform required systems compliance to include ensuring the proper establishment of end product (EP) 070 with appropriate claim label



#### Develop

- Complete the required development as specified by the Board
- Perform required systems compliance to include creating the following for each development activity
  - VBMS tracked items and suspense dates, and
  - VACOLS diaries and suspense dates



# AMO Tip Sheet

## Legacy Appeals: Board Remand Directed Development

### Refer

- Refer the remanded appeal to the appeals rating or authorization activity when:
  - All evidence is received, or
  - The suspense date has matured, and no additional action is warranted
- Perform required systems compliance to include placing the EP in Ready for Decision status

---

### Important Reminders

Follow the Board's detailed instructions when developing evidence for a remanded appeal by ensuring all requested actions have been accomplished, or at least reasonably attempted.



Complete all development directed by the Board, regardless of the M21-1, *Adjudication Procedures Manual*, as the Board has final authority of appeals and its decisions are binding on all subsequent VA and Board adjudicators. For the rare exception to completing all development, see M21-1 I.5.G.4.a.

---

### Other Resources

- VBMS Core User Guide
- AMO Job Aid: *Legacy Appeals: Updating VACOLS for Board Remands*
- Training: VA 4179486, *VACOLS*
- VACOLS User Guide

